

**UNITED STATES POSTAL SERVICE
ACS ANNOUNCEMENTS
AUGUST 15, 2013**

Announcement 1 of 1

SingleSource ACS Full Service Chargeback File

Primary Audience: Only SingleSource ACS Fulfillment customers who utilize Full Service and receive a Chargeback File.

What: Full Service provides billing information to SingleSource ACS, which produces the Full Service Chargeback File. It has been determined that a review of the business rules regarding identification of the chargebacks is needed. Beginning with the SingleSource ACS August 23, 2013 fulfillment we are deferring charges for records received in the Full Service Chargeback File. This is an interim solution until the issue has been resolved. We are also suspending application of the late payment charge until resolution. You will continue to see chargeback records on your invoice with the price set to \$0.00.

These business rules have not impacted all SingleSource ACS Full Service participants. Once the research has been completed and a resolution is reached, the deferred charges will be applied along with any other adjustments required.

Billing for records containing a Full-Service STID but bearing a delivery point of less than 11 digits will not be affected by the deferral of the Full-Service chargeback records.

All Full-Service records will continue to be provided throughout the deferral with the expectation that the appropriate charges will be applied after the resolution.

We currently do not have an expected resolution date for this issue.

When: August 23, 2013

Impact: Full Service Customers who participate in Single Source ACS will still receive Full Service Chargeback files but the charges for Full Service Chargeback Records will be deferred beginning with the SingleSource ACS August 23, 2013 fulfillment.

What you need to do: Read and notify the appropriate personnel.

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